

Privacy Policy

Protecting your privacy is important to Caliber Co., Ltd. (CALIBER). We strive to keep your personal information confidential. By ensuring that you are aware of and understand the CALIBER Customer Privacy Policy, we can provide you with better service. Please take a moment to read the following policy to learn how we handle your personal information.

WHAT PERSONAL INFORMATION CALIBER COLLECTS AND WHY

CALIBER collects some or all of the following information and uses your personal information to give you superior customer service, to provide you with convenient access to our products and services, and to make a wider range available to you. In addition, we use your personal information to keep you up to date on the latest service, special offers, and other information we think you would like to hear about. From time to time, we may also use your personal information to contact you to participate in market research, so that we can gauge customer satisfaction and develop better services and products.

Your name

Email address

Marketplace ID (e.g. eBay, RAKUEN ICHIBA, Yahoo! Auctions, etc.)

Shipping address

Telephone number

Bank account

HOW WE COLLECT PERSONAL INFORMATION

We collect information about you in several ways. For example, we might ask for your contact information when you correspond with us, email us to request service, or participate in an online survey. In addition, when you complete your online order at marketplaces, we collect and store the information you provide in a secure database. We safeguard the security of the data you send us with physical, electronic, and managerial procedures.

WHEN WE DISCLOSE PERSONAL INFORMATION

CALIBER works with other companies that help us provide products and services to you, and we may provide your personal information to these companies. For example, we give shipping companies this information so they can deliver your products efficiently. The information they receive is for shipping and delivery purposes only.

At times we may be required by law or legal process to disclose your personal information. We

may also disclose information about you if we believe that disclosure is necessary for the public interest.

OUR COMPANYWIDE COMMITMENT TO PRIVACY

To make sure your personal information remains confidential, we communicate these privacy guidelines to every CALIBER employee.

If we are going to use your personal information differently from that stated at the time of collection, we will try to contact you via email using the most recent information we have. If you have not given us permission to communicate with you, you will not be contacted, nor will we use your personal information in a new manner.

The CALIBER Customer Privacy Policy is subject to change at any time. Please check back periodically for updates and contact us with any questions that you may have regarding Caliber's privacy policy.